

Help with gas and electricity bills Websites for information



<https://www.citizensadvice.org>

Grants and benefits to help you pay your energy bills

Get a £400 energy discount from the government

If you have a smart prepayment meter

If you have a traditional prepayment meter

Get money back if you pay council tax

Warm Home Discount Scheme

Check if you can get a fuel voucher

Winter Fuel Payment

Cold Weather Payments

Grants to help pay off your energy debts

Local energy grants

Tel: 0808 223 1133

Help with gas and electricity bills Websites for information



Action for Warm Homes

Action for Warm Homes
Warm and Safe Homes Advice

<https://www.nea.org.uk/>

Who We Are

We are National Energy Action (NEA) - the national fuel poverty charity, working to ensure that everyone in England, Wales and Northern Ireland is warm and safe at home.

Tel: 0800 304 7159

If you or someone you know can't afford to heat their home then we're here to help. We offer a range of support both directly to people in fuel poverty, and via frontline workers and other intermediaries.



<https://www.turn2us.org.uk/>

If you are struggling to pay your energy bills, find out about the help you can get.

1. Extra help for 2022
2. Help from your energy company
3. Priority Services Register (Energy companies)
4. Warm Home Discount Scheme (England, Scotland, Wales)
5. 5.Benefits - Winter Fuel Payments and Cold Weather Payments
6. Help with energy efficiency measures
7. Energy schemes: Useful resources

Help with gas and electricity bills Websites for information

Help with gas and electricity bills

SCOPE

 Equality for disabled people

<https://www.scope.org.uk/>

Contact Disability Energy Support service

Disability Energy Support

We offer free energy and water advice to disabled people, helping them to manage their energy and water needs.

The service is open to:

- any disabled person or households where 1 or more disabled people live, and
- those households are in England or Wales



<https://www.carersuk.org/>

Emergency Limited Assistance Scheme

Sefton's Emergency Limited Assistance Scheme (ELAS) is available to support local residents. This is for if you are experiencing severe hardship, a disaster or emergency. It is there to meet one-off needs and not ongoing expenses.

Help with gas and electricity bills Websites for information

Sefton Council 

What can ELAS be used for?

<https://forms.sefton.gov.uk/elas/>

We may be able to provide help if you don't have money for urgent costs of essentials.

- Food
- Winter coats
- Gas
- Electricity
- Emergency travel

We may also be able to assist if you need furniture or essential domestic appliances. This may be as you are setting up home, moving from care, have suffered a disaster (such as a fire or flood) or have had to move due to violence, fear of violence or other reasons.

How ELAS is awarded

Cash will not be awarded. Instead the scheme will provide assistance. This will be through:

- the provision of paypoint credit
- Travel warrants
- Essential household goods
- referral to a support service

Apply for ELAS by filling in an [application form](#).

Help with gas and electricity bills Websites for information



Affordable Warmth Scheme

<https://www.seftondirectory.com/>

To seek advice and information about the support available call Sefton Council affordable warmth service on 0151 934 2222 or the local Energy Advice line managed by the charity EPPlus Freephone 0800 043 0151. Mon-Fri 9am-5pm.

COMPASSION ACTS

Compassion Acts

<https://compassionacts.uk/>

We are registered with the Fuel Bank Foundation
We are able to make referrals for people to receive emergency top ups for gas and electricity pre-payment meters.

SEFTON COUNCIL'S ELAS TEAM

Please contact Sefton Council's ELAS Team first. We can only make a referral if you have already been turned down by them. They can be contacted on **0151 9343377** or the application can be [completed online](#).

IF ELAS CANNOT HELP

- Ask an adviser at a foodbank session if you are going anyway
- Or call our office on 01704 264505

Help with gas and electricity bills
Websites for information



Energy Projects Plus

<https://www.epplus.org.uk/>

For general enquiries contact

Office Tel: 0151 637 3670

Opening hours: Mon - Fri. 9am - 5pm

Email: advice@epplus.org

Energy Projects Plus delivers a wide range of projects aimed at improving domestic energy efficiency and reducing fuel poverty across Merseyside and Cheshire.